



B.T. Institute of Excellence

(Approved by Higher Education, Govt. of M.P. and NCTE, New Delhi)

Affiliated to Dr. Harisingh Gour Vishwavidyalaya, Sagar

Mob. No.: 9926459169, 8435208060, 9179071001

www.btie.in / e-mail : btiesagar@rediffmail.com

Run by : Little Star Education Society

Ref. No.

Date :

1.4.1 Feedback from stakeholders

Table of Contents

1	Student Satisfaction Survey
2	Questionnaire
3	Summary of the Survey
4	Analysis of the Student Satisfaction Survey
5	Teaching- Learning and Evaluation
6	Action Taken Report





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2.7- Student Satisfaction Survey

The institution had conducted online/offline providing manual forms for Student Satisfaction Survey in the month of November instead of March due to disturbance of covid-19, the session has been extended. The institute prepared a Google form and feedback form having questionnaires as given by NAAC for SSR regarding overall institutional performance.

The summary of this survey outcome computing all responses by electronically and separately for offline tabulated and printed for analysis, which is submitted to management for review and approval prior to implementation of recommended improvement actions.

The importance of this survey is to measure the student satisfaction levels based on their experiences with college facilities: infrastructure, physical facilities, student support services, teacher communication, teaching quality, teaching resources and teaching environment etc.

In this survey we sent Google form link in student whats-app group of students of Arts, Commerce, Education & Science. The mechanism and result analysis are as follow:

Degree Program	Class	No. of Students	Successfully completed the survey	Survey Percentage
Humanities	B.A.	230	107	46.52
Commerce	B.Com.	291	137	47.07
Science	B.Sc.	125	88	70.40
Education	B.Ed.	191	99	51.83
	B.A. B.Ed.	157	90	57.32
Commerce	M.Com.	30	9	30
Humanities	M.A.	28	2	7.14
Total		1052	532	50.57





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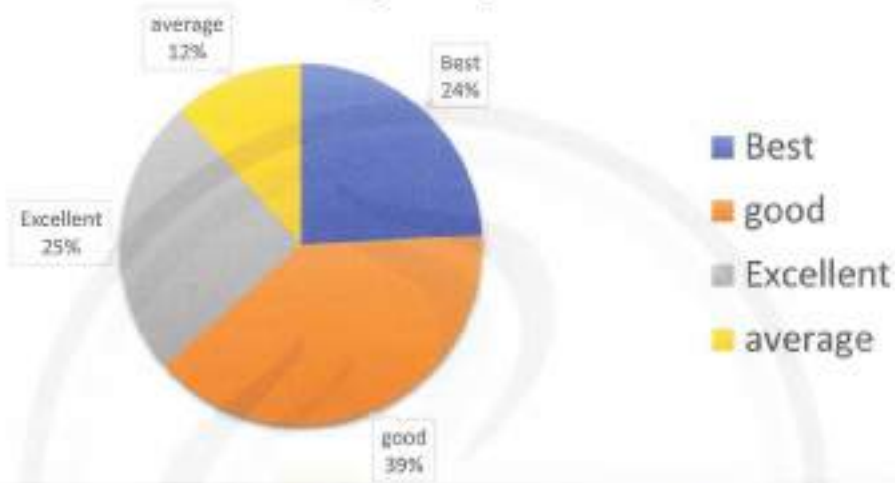
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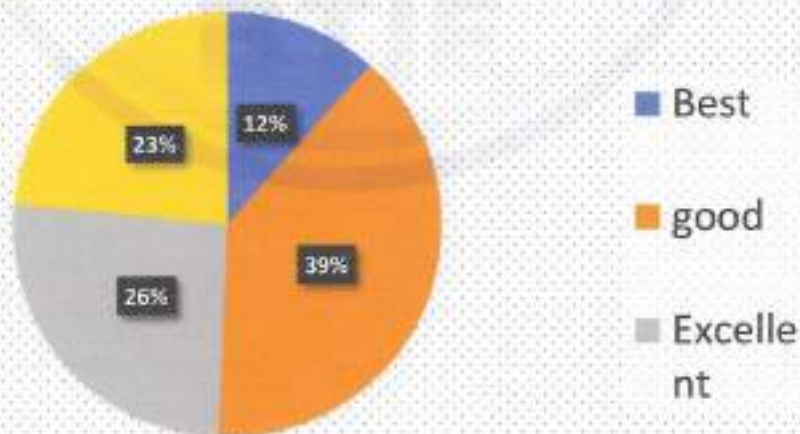
Student's Feedback -Teaching - Learning and Evaluation

Graph

1.Coverage of syllabus



2. The interest generated in the students while teaching.





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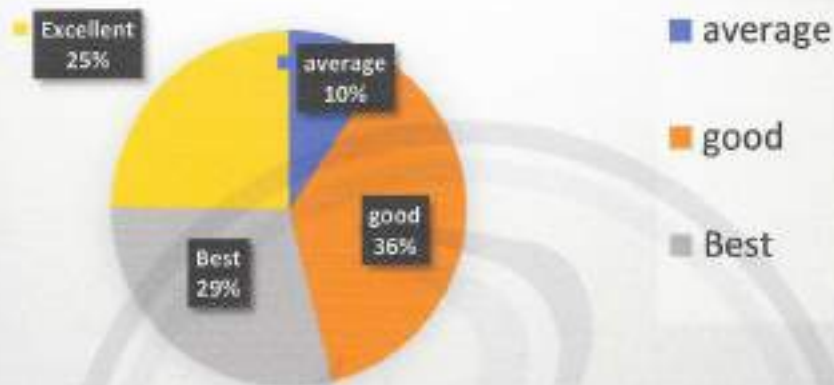
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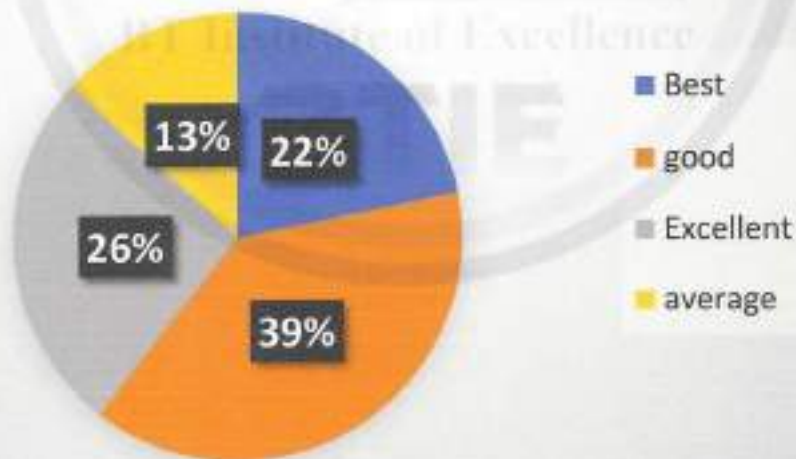
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3. Clarity of expression while teaching the topic / lesson.



4. Depth of subject content explained





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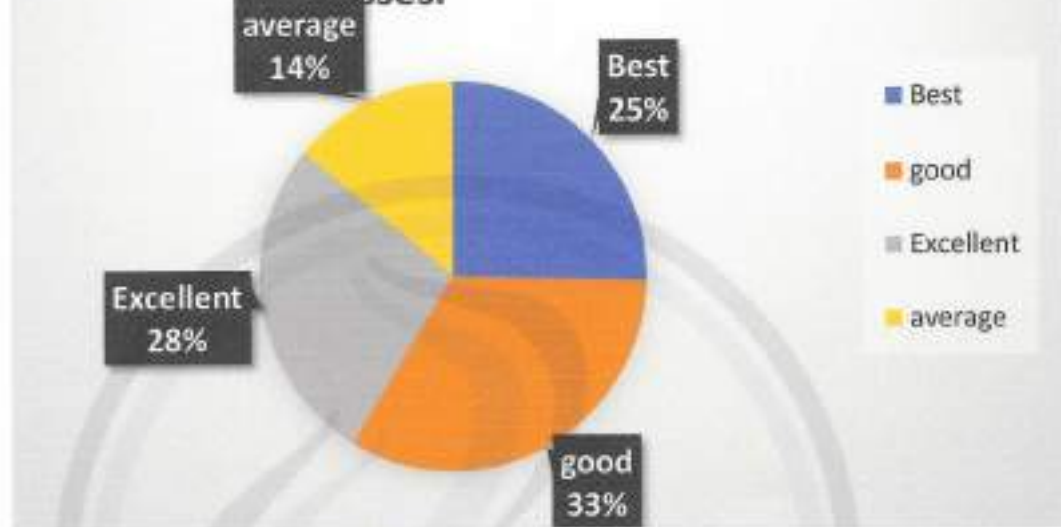
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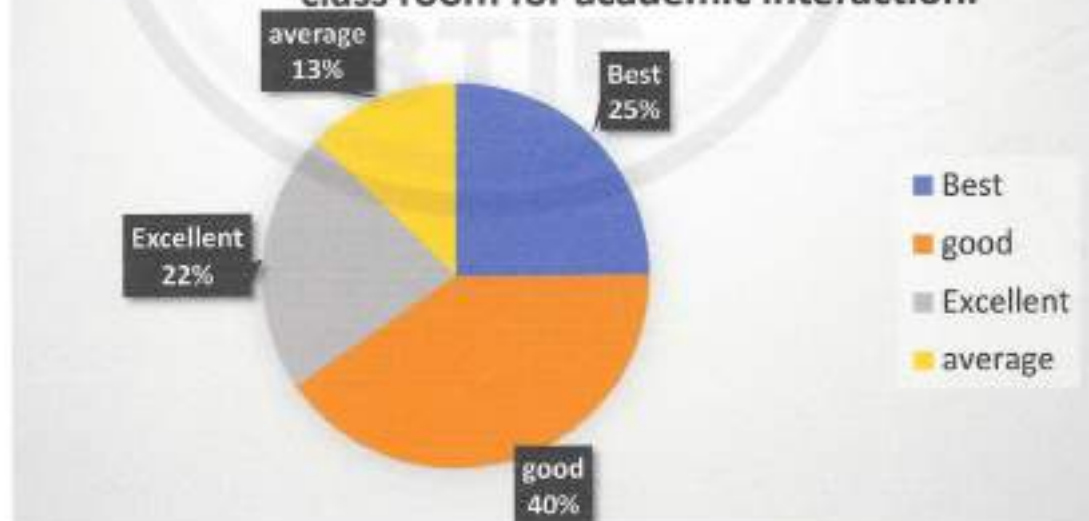
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5. Regularity of and punctuality to the classes.



6. Accessibility of the lecturer outside the class room for academic interaction.





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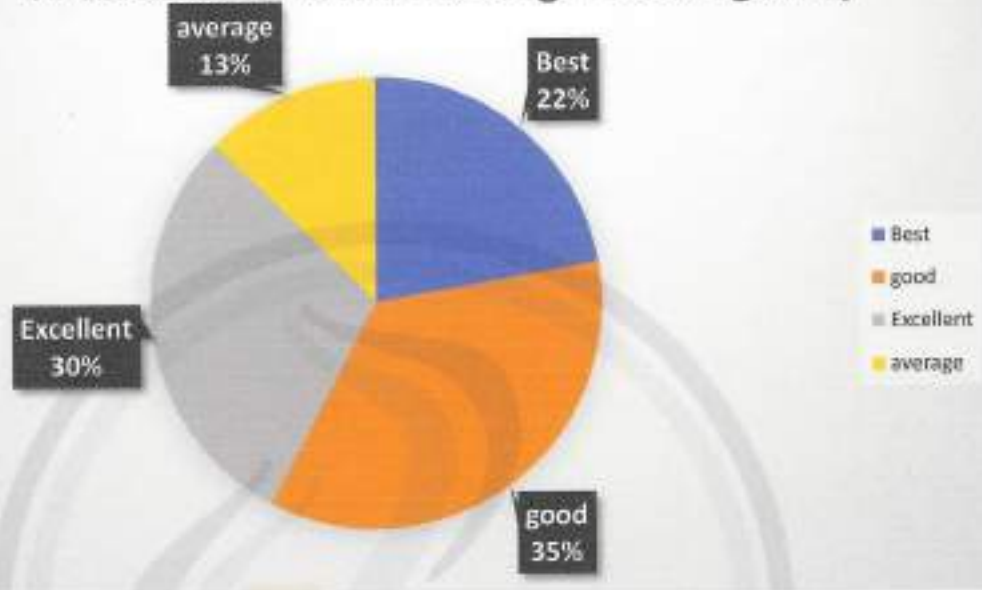
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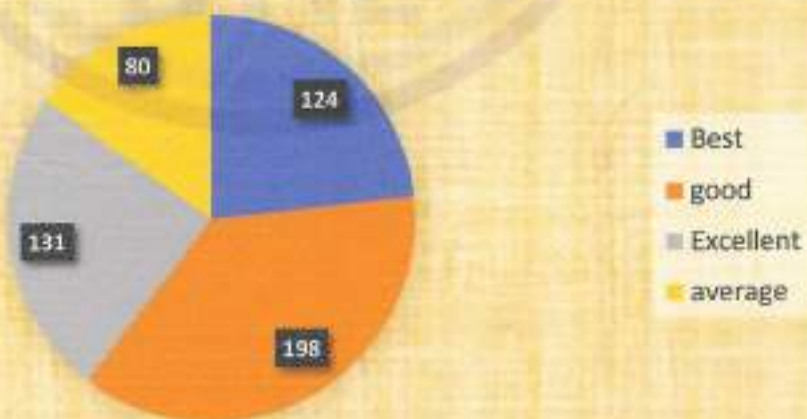
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7. Conduct of tests and assignment regularly



8. Personal interest on the academic programme.





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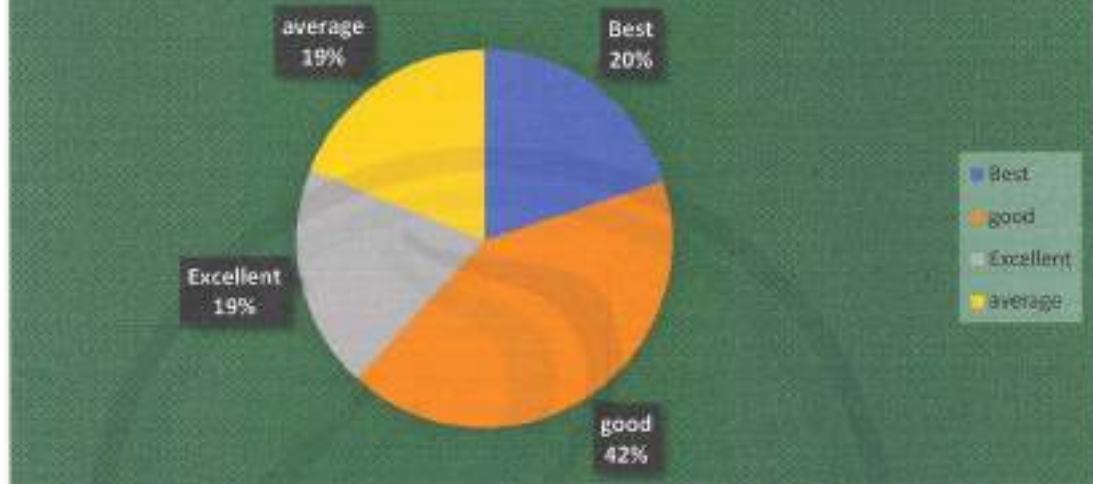
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9. Remedial coaching given to the students for slow learners.



10. Prepration of student for university exams and other competitive exams.





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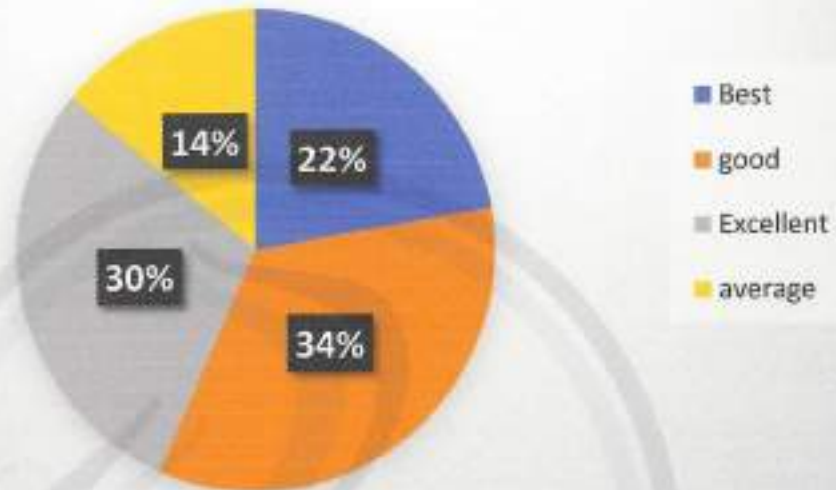
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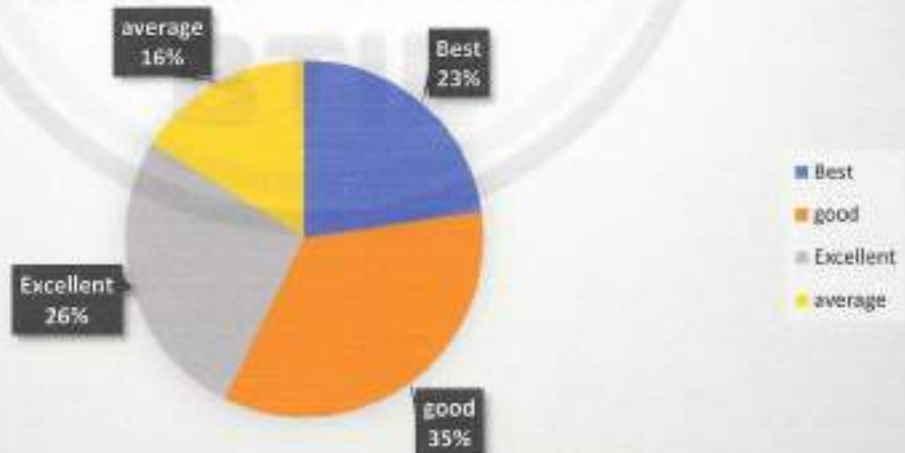
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11. Encouragement given to the student to participate in seminars, debates & workshops.



12. Enthusiasm shown to lead the students participating in extra curricular activities.





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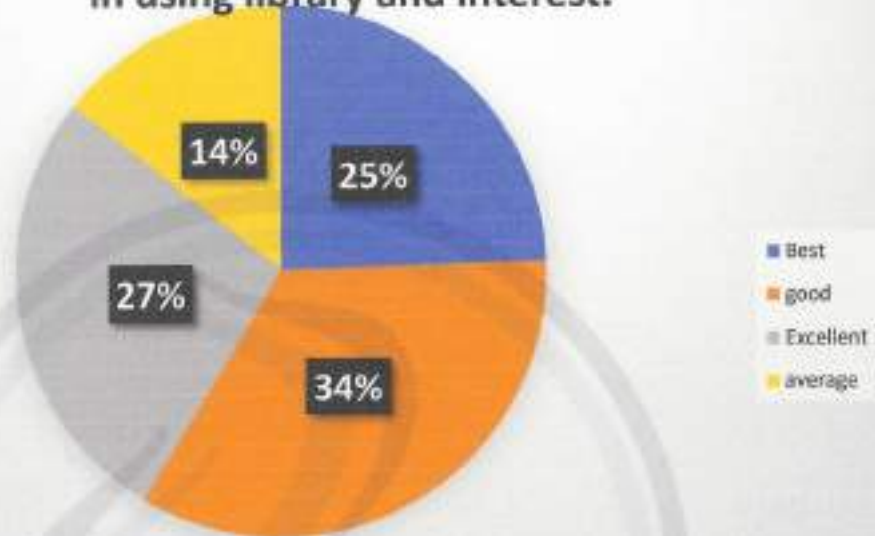
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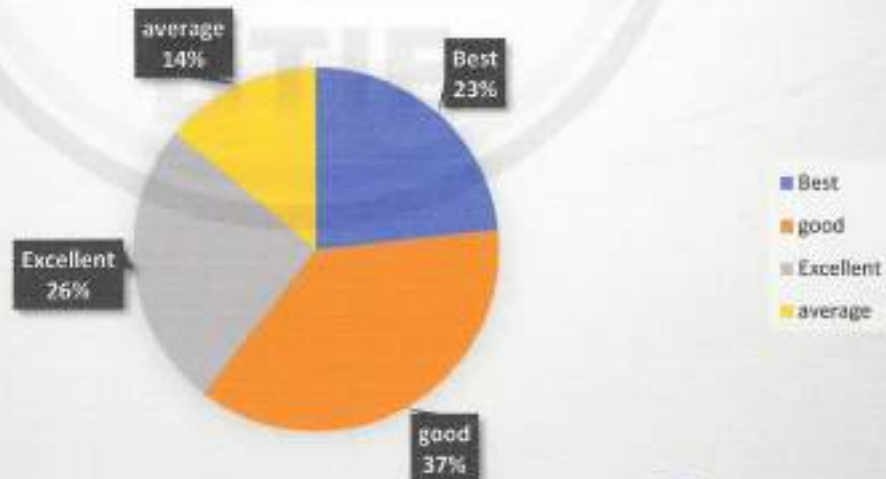
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13. Encouraging the students to utilize time in using library and interest.



14. Encouraging the students in developing communicative & soft skills.





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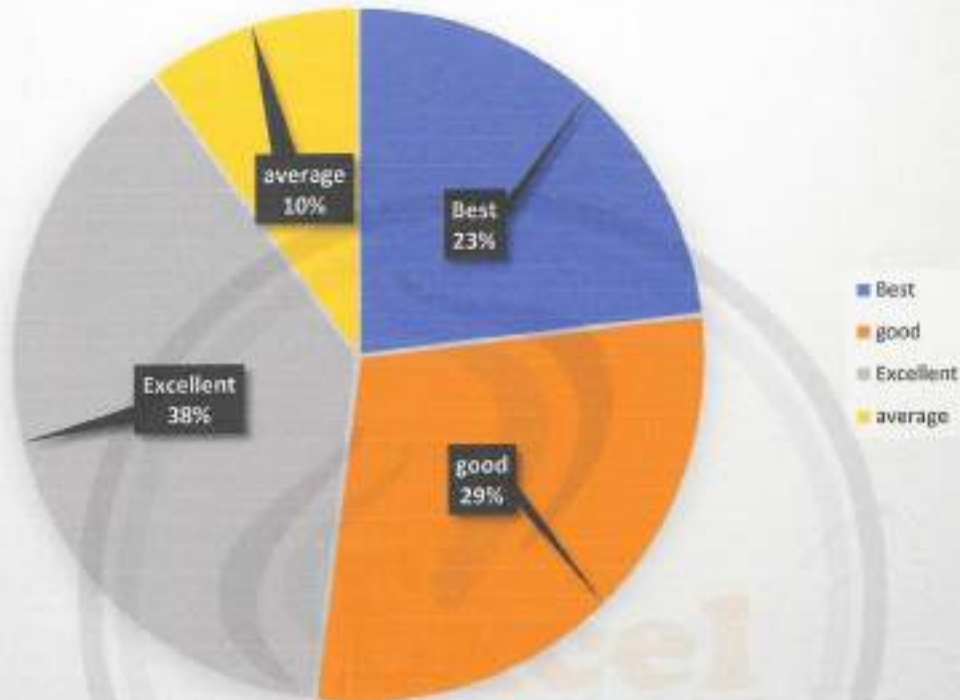
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15. Your overall opinion about your lecturer.





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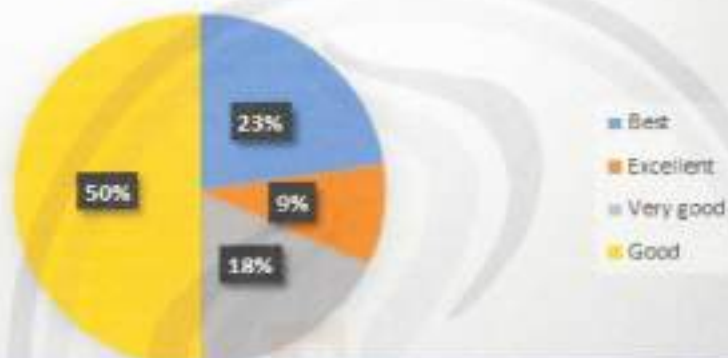
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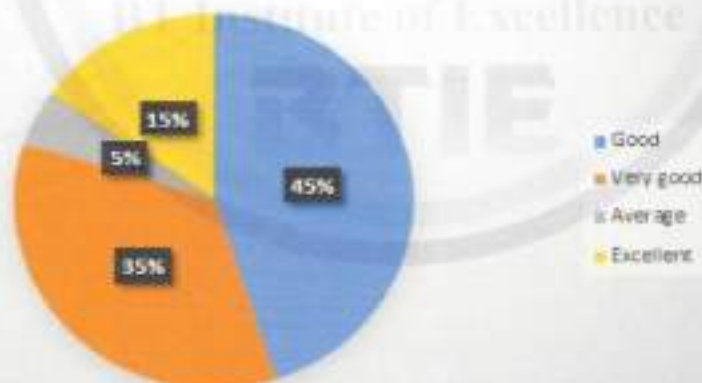
Student's Feedback -Teaching – Learning and Evaluation

Graph

1. provision of Teaching Tools & materials



2. Infrastructure facilities





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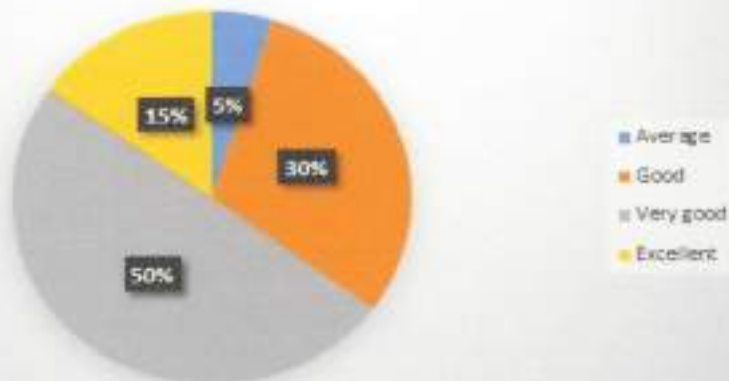
3. Opportunity for Academic up gradation



4. Exposure for field practice



5. Ability to support Higher Learning





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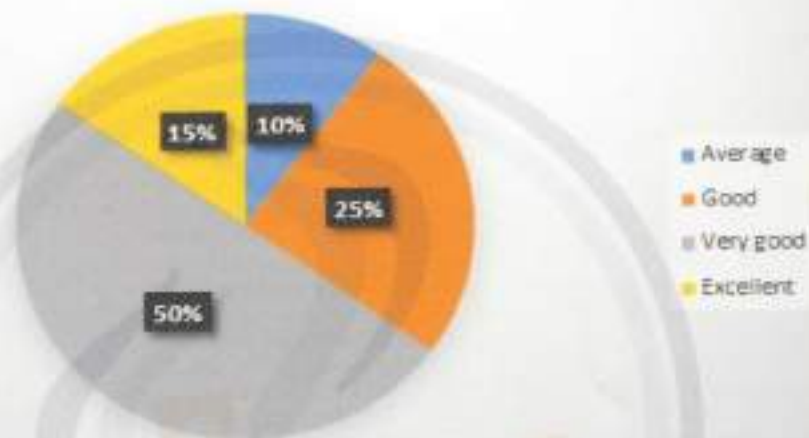
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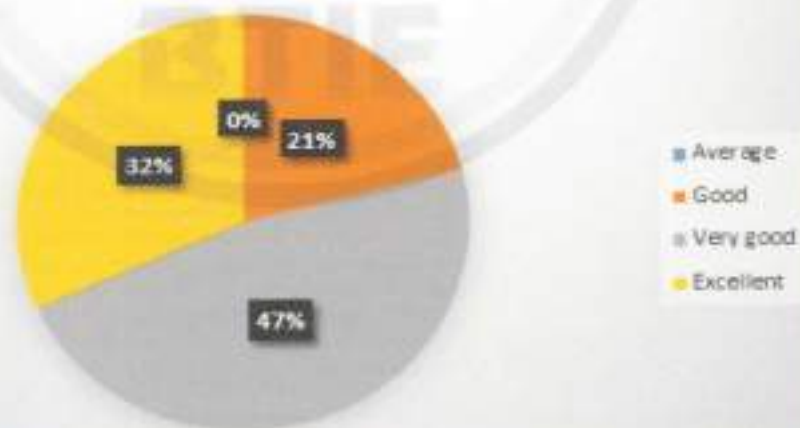
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6. Adequacy of Instructional hours



7. Carrier Orientations in the Syllabus





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Date : _____

Questionnaires of ALUMNI Feedback Form

- Email:
- Name of the Alumni:
- Mobile No.:
- Degree:
- Year of Passing:
- Enrollment No.:
- Present Profession:

S.No	Parameters	Excellent	Very Good	Good	Average	Poor
1.	Admission Procedure					
2.	Ambiance					
3.	Infrastructure & Lab Facilities					
4.	Faculty					
5.	Quality of Support Material					
6.	Training & Placement					
7.	Library					
8.	Staff Support					
9.	Overall rating of the College					

Any other Suggestion

Signature





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Date :

Questionnaires of EMPLOYER FEEDBACK ON SYLLABUS

1. Name of the Employer :
2. Email-Id :
3. Mobile Number :
4. Name of the Institute :
5. Name of the Employee & Department :
6. Employee's Year of Joining in Institute :

Please rate your Opinion on rating scale

S.No	PARAMETER	Excellent	Very good	Good	Average	Below Average
1.	The Syllabus has good balance between theory and application.					
2.	Syllabus is need based.					
3.	The curriculum makes the student competent.					
4.	Relevance of the syllabus to the course.					
5.	Awareness on the recent development in the field is provided.					
6.	The curriculum has prospects for Higher education/Employability					

I. Any suggestions

Signature





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Date :

Questionnaires of STUDENT'S FEEDBACK FORM

1. Name of the Student: _____
2. Age: _____
3. State (Domicile): _____
4. Nationality: _____
5. Gender: Male/ Female
6. Email-Id: _____
7. Mobile Number: _____
8. Enrollment No.: _____
9. Year of Joining: _____
10. Name of the Program: B. Sc / B.Com / B.A / B.A.B. Ed / B. Ed / M.A (Pol. Sc/ Soc) / M.Com
11. Semester:

Please rate your Opinion (mark only one)

S.No	Parameter	Excellent	Best	Good	Average
1.	Coverage of Syllabus				
2.	The interest generated in the students while teaching.				
3.	Clarity of expression while teaching the topic/lesson.				
4.	Depth of Subject content explained				
5.	Regularity and Puntuality to the classes.				
6.	Accessibility of the lecturer outside the class room for academic interaction.				





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7.	Conduct of tests and assignment regularly.				
8.	Personal interest on the academic programme				
9.	Remedial coaching given to the Students for Slow Learners.				
10.	Preparation of student for university exams and other competitive exams.				
11.	Encouragement given to the students to participate in seminars, debate & workshops.				
12.	Enthusiasm shown to lead the student participating in extra curricular activities.				
13.	Encouraging the students to utilize time in using library and interest.				
14.	Encouraging the students in developing communicative & soft skills.				
15.	Your overall opinion about lecturer				

Date :

Signature of Students





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Date : _____

STUDENT'S FEEDBACK FORM

1. Name of the Student: _____
2. Age: _____
3. Gender: Male/ Female
4. Enrollment No. _____
5. Email-Id: _____
6. Mobile Number: _____
7. Name of the Institute: _____
8. Name of the Program: B. Sc / B.Com / B.A / B.A.B. Ed / B. Ed / M.A (Pol. Sc/ Soc) /M.Com
9. Semester:

Please rate your Opinion on rating scale of 0 to 4 (0- minimum – 4- maximum)

Student Satisfaction Survey on Teaching Learning Process

1. How much of the syllabus was covered in the class?

4 - 85 to100%	2 - 55 to69%	0 - Below 30%
3 - 70 to84%	1- 30 to 54%	
2. How well did the teachers prepare for the classes?

4-Thoroughly
3 - Satisfactorily
2 - Poorly
1 - Indifferently
0 - Won't teach at all
3. How well were the teachers able to communicate?





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Ref. No. _____

Date : _____

4- Always effective teachers able to

3-Sometimes effective communicate?

2-Just satisfactorily

1- Generally ineffective

0-Very poor communication

4. The teacher's approach to teaching can best be described as

4-Excellent roach to teaching ca

3 - Very good n best be describe

2 - Good d as

1 -Fair

0-Poor

5. Fairness of the internal evaluation process by the teachers.

4 - Always fair

3 - Usually fair

2 - Sometimes unfair

1- Usually unfair

0- Unfair

6. Was your performance in assignments discussed with you?

4 - Every time

3 - Usually

2- Occasionally/Sometimes

1 - Rarely

0- Never





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7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students

4 - Regularly

3 - Often

2 - Sometimes

1 - Rarely

0 - Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4 - Significantly

3 - Very well

2 - Moderately

1 - Marginally

0 - Not at all

9. The institution provides multiple opportunities to learn and grow

4 - Strongly

3 - Agree

2 - Neutral

1 - Disagree

0 - Strongly Disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes

4 - Every time

3 - Usually

2 - Occasionally / Sometimes





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Date : _____

1 - Rarely

0- Never

11. Your mentor does a necessary follow-up with an assigned task to you.

4 - Every time

3 - Usually

2-Occasionally/Sometimes

1 - Rarely

0- I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

4 - Everytime

3 - Usually

2-Occasionally/Sometimes

1 - Rarely

0- Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 - Fully

3 - Reasonably

2 - Partially

1 - Slightly

0- Unable

14 Teachers are able to identify your weaknesses and help you to overcome them.





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Date :

4 - Every time

3 - Usually

2 - Occasionally/Sometimes

1 - Rarely

0 - Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 - Strongly agree

3 - Agree

2 - Neutral

1 - Disagree

0 - Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 - To a great extent

3 - Moderate

2 - Some what

1 - Very little

0 - Not at all disagree

17. Teachers encourage you to participate in extracurricular activities.

4 - Strongly agree

3 - Agree

2 - Neutral

1 - Disagree

0 - Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 - To a great extent





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3 - Moderate

2 - Neutral

1 - Very little

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 - Above 90%

3 - 70 - 89%

2 - 50 - 69%

1 - 30 - 49%

0 - Below 29%

20. The overall quality of teaching -learning process in your institute is very good

4 - Strongly agree

3 - Agree

2 - Neutral

1 - Disagree

0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

a)

b)

Signature

